

Yassmin Hamood

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PROFESSIONAL SUMMARY

Solution-driven Frontend Developer experienced working with teams to produce impactful, leading-edge websites that engage customers and deliver business results.

WORK HISTORY

Friend of Ours London, UK

Web Developer | 02/2023 - present | Freelance

- Updating existing website, focusing on cosmetic changes and user experience improvements as suggested by client.
- Reviewing website to developed and implement changes.

JobAdder London, UK

Web Developer | 01/2022 - 01/2023 | Fixed Term Contract

- Updated legacy code bases to modern development standards, resulting in a more visually appealing website appearance.
- Collaborated on stages of the systems development lifecycle from requirement gathering to production releases.
- Assembled and addressed technical and design requirements, integrating user-facing and front-end elements to maintain web presence effectiveness.
- Planned website development, converting mockups into usable web presence using HTML, CSS, and JavaScript languages.
- Ran debugging tools using Mocha testing framework before publishing.
- Collaborated with stakeholders to confirm creative proposals and design best practices.
- Participated in daily stand-up calls on Slack/Zoom to discuss sprint progress and status updates with the team and scrum master.

SKILLS

- Self-learning
- Communication
- Adaptability
- Problem-solving
- Teamwork

TECH STACK

- HTML
- CSS
- JavaScript

FRAMEWORKS

- Bootstrap v5

TOOLS

- Github
- VS Code
- Adobe Photoshop
- Figma
- Notion
- Trello
- Slack
- Zoom

Department for Work and Pensions. London, UK

Executive Officer | 03/2021 - 12/2022 | Fixed Term Contract

- Managing quality service in a variety of environments including contact centre and face-to-face.
- Making fact-based assessments regarding benefit entitlement.
- Assessing claims and dealing with inquiries from a variety of customers.
- Communicating with and influencing a team to deliver excellent customer service, quality, and performance.
- Managing the allocation of departmental resources, including making spending decisions.

Edway Training. Melbourne, Australia

Administrator & Data Entry Clerk | 04/2017 - 03/2020

- Greeting customers and directing them to the appropriate office or personnel.
- Handling customer complaints and providing alternative solutions to ensure amicable resolutions where possible.
- Optimizing Google rankings by updating website SEO and information.
- Writing content for digital marketing campaigns and liaising with stakeholders throughout the campaign lifecycle.
- General administration and data entry work to digitally record client personal details.
- Ensuring adherence to strict data protection protocols.

EDUCATION

Australian National College

Melbourne

2016-2018

Diploma: Printing & Graphic Design

Cert III: Print Communications